



PREVENTIVE LAW SERIES

FEDERAL TRADE COMMISSION



Prepared by:
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WHAT IS THE FEDERAL TRADE COMMISSION?

The Federal Trade Commission (FTC) is an agency of the federal government. Among its many responsibilities is the monitoring of consumer scams. The FTC deals with fraudulent activity in over 150 different areas including advertising, buying, leasing, renting cars, credit, debt collection, exercise equipment, franchises, funeral services, investment schemes, lending services, online shopping, privacy, scholarships, sweepstakes, telemarketing, and work-at-home schemes. The FTC is also a useful resource for learning about how to dispute credit reporting errors and how to amend your credit report.

If you think you have been defrauded, you should consult with the Federal Trade Commission (see contact info. below). They can provide you with the information you need to identify, avoid, and resolve fraud and deception. The Federal Trade Commission cannot solve individual disputes or represent you directly in a dispute with a company, but they can act to enforce consumer protection laws when they see a pattern of consumer abuse. To obtain guidance in dealing directly with the creditor see a legal assistant attorney.

LEGAL ASSISTANCE SERVICES

A legal assistance attorney is available by appointment Monday through Thursday from 0800 - 1030 and 1300 - 1500, and Friday from 0900 - 1100. Powers of attorney and notaries are available Monday through Friday at the same times. For more information, please contact the Legal Assistance Office, located in Building 56, 32nd Street Naval Station, San Diego, CA, by telephone at (619) 556-2211, or our office at Naval Air Station North Island – Coronado, Building 318 – Second Deck, above the Fleet and Family Support Center, Saufley Road, by telephone at (619) 545-6437.

RESOURCES

Federal Trade Commission: (877) FTC-HELP; www.consumer.ftc.gov/features/feature-0009-military-families

- Consumer Information: www.consumer.ftc.gov; (877) FTC-HELP
- File a Consumer Complaint: www.ftccomplaintassistant.gov